



Knowledge Relay SOLUTION

ACCELERATE THE DECISION CYCLE

Knowledge Relay helps business users accelerate the business decision-making cycle by reducing the time between collecting data and acting upon it. The Knowledge Relay Solution, is an operational business intelligence solution that delivers pertinent information on a timely basis, putting it into the hands of those who make operational decisions in a format meaningful to them.

Exceptionally flexible enterprise report creation and sharing

The Knowledge Relay Solution delivers fast, proven value with a modular solution approach. Available together, or separately as stand-alone products, our offering comprises:

- **Knowledge Relay Data Integrator** lets business users organize and transform large data stores by connecting to all source and target systems, out-of-the-box. Scalable and self-documenting, it can connect with, and accept data from, more than 400 different data connection types.
- **Knowledge Relay Information Visualizer** offers a larger variety of reports than any other solution, as well as easy drill-down into the data. Users specify, schedule and automate report delivery through a single point of control, distributing PDF reports automatically via email, by posting them to a web portal or through numerous print options.

Thirty days to benefit: How we do it

Knowledge Relay can claim with confidence that your organization can realize value from our solutions in just 30 days because:

- **We eliminate complex enterprise application integration:** In the past, getting two enterprise applications to share data required custom integration, even if application programming interfaces (APIs) were provided. Knowledge Relay leverages the open source model to make data integration from more than 400 different data connection types easy and automatic.
- **We empower business users to create customized reports:** Knowledge Relay's reporting capabilities are exceptionally robust and intuitively easy to use. From a visual interface, everyday business users can get the information they need, quickly.

The result? End users no longer need to rely on the IT department to create new reports, and under-resourced IT departments and business lines are freed to focus on pressing issues, not administrative tasks.



BUSINESS INTELLIGENCE for Your Enterprise

Knowledge Relay is an operational business intelligence solution composed of integrated components that help your organization to make better decisions, faster. With Knowledge Relay you can:

- **Source:** Combine data from multiple sources, automatically and without custom development. Knowledge Relay can accept data from virtually any source; out-of-the-box, we provide over 400 connectors to a wide range of enterprise applications and file types, including:
 - SAP and other enterprise resource planning systems
 - Primavera
 - Oracle
 - SQL Server
 - Cobra
 - OpenPlan
 - Microsoft Project
 - Customer relationship management applications
 - Files in XML, CSV, XLS and dozens of other formats
 - Internally developed applications.

Modular, and thus implemented easily, quickly and inexpensively, our solutions deliver superior performance and simplified maintenance. Our modular architecture also enables you to build on your current technology investment and reduce the end-user learning curve. A drag-and-drop interface, and data verification via data rules, ensures that data is fresh and accurate. Knowledge Relay makes it easy for business users to be productive quickly, while self-documenting capabilities save time and create a necessary history. Knowledge Relay solutions support multiple data transfer methodologies, including ETL (Extract, Transform and Load) and ELT (Extract, Load and Transform). We leverage existing investments in processes you've established to populate enterprise data warehouses.

- **Show:** Present information in a wide range of concise, meaningful reports, without programming.

Knowledge Relay solutions require minimum data movement to produce reports, which can be intuitively designed without programming. Our highly visual reports are easy to understand and quickly generated, with deep drill-down capability. We support more report types than any other provider, including:

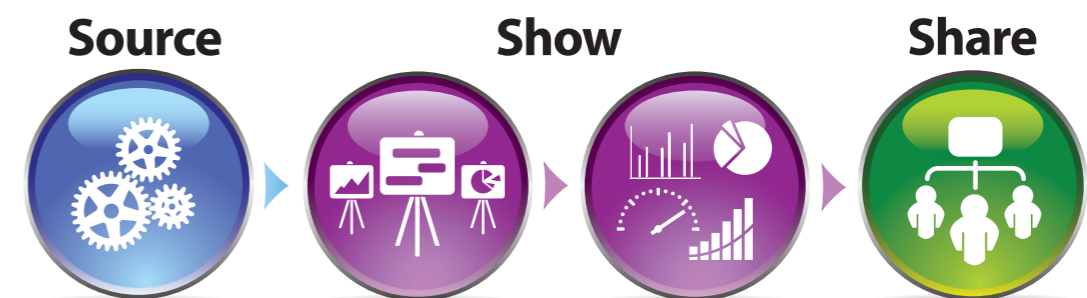
- Gantt
- PERT
- X-Y Line, including resource histograms
- Pie
- Tabular/Textual, similar to Crystal Reports™ and Microsoft Access™ reports.

Knowledge Relay offers additional unrivaled reporting capabilities with:

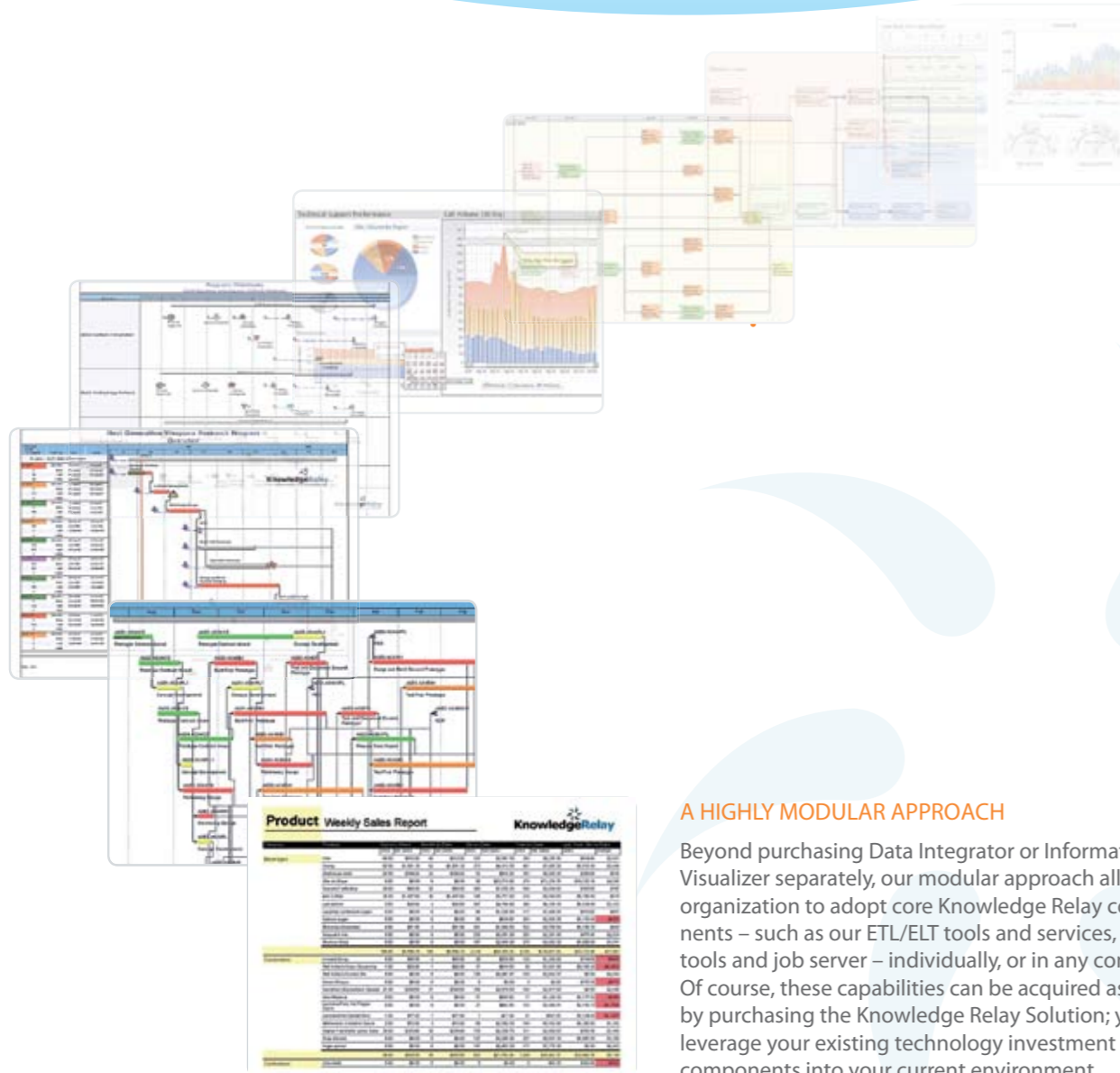
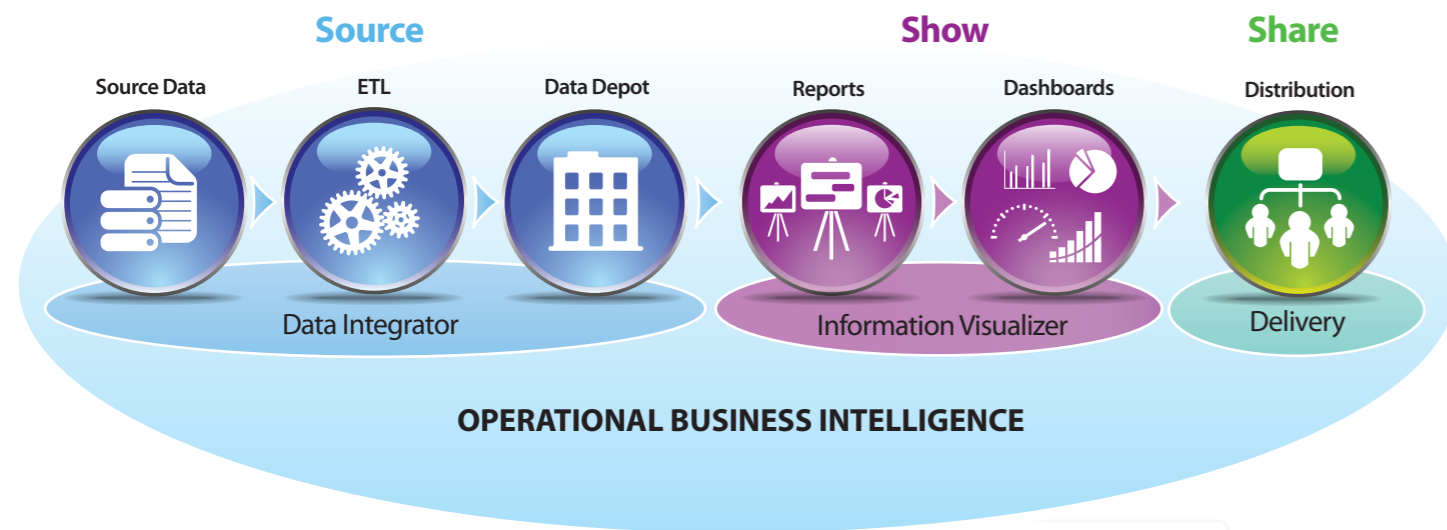
- **Multi-Format tabular reports** can be used to create specific views of your data, combining both text and graphics without IT or administrative intervention.
- **Earned Value reports that** allow users to quickly and easily combine data from multiple sources into concise financial reports.
- **Dashboards that can be** tailored to users' individual needs.

Share: Distribute reports automatically to business users on a pre-defined schedule. Knowledge Relay lets you process reports and automate delivery to the appropriate people on a defined schedule, via email or a web portal. The reports are created in the universally available PDF format, with no additional user interface or software on the workstation.

When users receive reports, they will benefit from Knowledge Relay's outstanding, accurate visualization and print capabilities. The elements on Knowledge Relay reports are highly customizable and can change when specific parameters or thresholds are met. Our reports are also very easily printed, eliminating a key source of user frustration.



Knowledge Relay Solution



A HIGHLY MODULAR APPROACH

Beyond purchasing Data Integrator or Information Visualizer separately, our modular approach allows your organization to adopt core Knowledge Relay components – such as our ETL/ELT tools and services, reporting tools and job server – individually, or in any combination. Of course, these capabilities can be acquired as a whole by purchasing the Knowledge Relay Solution; you can also leverage your existing technology investment by inserting components into your current environment.

Knowledge Relay Solution: A SOLUTION SUMMARY

Data Integration: Knowledge Relay's Data Integrator makes it easy to extract, transform and load/stage data from a broad range of enterprise data sources. Scalable and self-documenting, it allows business users to organize and transform large data stores into concise reports that contain actionable information.

Knowledge Relay's data integration capabilities are optimized for enterprise-grade data migration, making it easy for business users to get involved in the process' design. We provide an easy-to-understand, non-technical view of a business workflow that includes:

- **Business-oriented process modeling** that ensures proper coordination during the integration of business data and processes.
- **Fully graphical development environment** that improves productivity.
- **Highly scalable and fast execution platform** with a grid approach that enables the processing of data close to its source and/or target.
- **Broadest connectivity** to offer native, out-of-the-box connectivity with more than 400 enterprise applications and file types.

Visualization: Knowledge Relay's Information Visualizer puts pertinent information into the hands of those who make operational decisions in a format meaningful to them. It offers an intuitive, web-based user interface, coupled with a powerful job server, to distribute PDF reports electronically and automatically via email, posting them to a web portal or numerous print options.

The Knowledge Relay Solution also provides a full range of capabilities for effective project management. Through the Dashboard Driver you can monitor critical business metrics, be alerted about issues, manage goals, and track performance across the organization.

On a more granular project management level, TraceLogic lets you graphically trace all predecessor and successor logic constraints, including across multiple projects, from any point in a Gantt or PERT document. This capability helps users identify missed milestones or slippage, as well as potential out-of-process work requirements that delay projects. No other operational business intelligence provider gives you this much reporting power.

CLIENT SERVICES TO CATALYZE YOUR SUCCESS

The Knowledge Relay Client Services organization provides a range of services designed to maximize the value of your investment in our software solutions. Our services incorporate Knowledge Relay's expertise in project management, data integration and visualization. When your requirements are complex, Knowledge Relay's Professional Services team can assist with:

- **Training and Support:** Knowledge Relay provides a complete suite of Training and Support services to support a seamless transition to solution utilization. These include User Training that is available in numerous on-site and online offerings, and access to a Product Support team that partners with you to ensure timely issue resolution. Our Product Support Specialists are skilled in problem diagnosis and finding solutions, quickly.
- **Professional Consulting:** Knowledge Relay Client Services offers hourly professional consulting services, including Installation services and help in building queries and reports.
- **Application Development Consulting:** Our team of professionals offers project-based consulting for custom applications and enhancements.

For more information about Knowledge Relay solutions and services, please visit www.knowledgerelay.com.




KnowledgeRelay
From Data to Decisions in 30 Days. Guaranteed.

5836 Corporate Avenue
Cypress, CA 90630
Tel 800 447 2633